

CITY OF NEILLSVILLE
COMMISSION ON PUBLIC WORKS/UTILITIES
WATER RATES EFFECTIVE SEPTEMBER 2, 2025

PUBLIC FIRE PROTECTION SERVICE F-1: Annual Charge - \$194,200

PRIVATE FIRE PROTECTION SERVICE - UNMETERED Upf-1:

Size of Connection	Quarterly Charge	Size of Connection	Quarterly Charge	Size of Connection	Quarterly Charge
1 1/2 inch or smaller	\$29.70	4 inch	\$93.00	8 inch	\$297.00
2 inch	\$29.70	6 inch	\$186.00	10 inch	\$447.00
3 inch	\$55.80				

GENERAL SERVICE - METERED Mg-1:

Meter Size	Service Charge	Meter Size	Service Charge	Meter Size	Service Charge
5/8 inch	\$24.72	1 1/2 inch	\$74.16	4 inch	\$309.00
3/4 inch	\$24.72	2 inch	\$123.60	6 inch	\$432.60
1 inch	\$43.26	3 inch	\$185.40	8 inch	\$556.20

Volume Charge

First 10,000 cubic feet used each quarter - \$4.53 per 100 cubic feet
Next 60,000 cubic feet used each quarter - \$4.33 per 100 cubic feet
Over 70,000 cubic feet used each quarter - \$3.40 per 100 cubic feet

BILLING: Bills for water service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 50 cents will be added to bills not paid within 20 days of issuance. This ONE TIME 3 percent late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is issued. Unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 185.

COMBINED METERING: Volumetric meter readings will be combined for billing if the utility for its own convenience places more than one meter on a single water service lateral. Multiple meters placed for the purpose of identifying water not discharged into sanitary sewer are not considered for utility convenience and shall not be combined for billing. This requirement does not preclude the utility from combining readings where metering configurations support such an approach. Meter readings from individually metered separate service laterals shall not be combined for billing purposes.

NON-SUFFICIENT FUNDS CHARGE OC-1: A \$20 charge shall apply to the customer's account when a payment rendered for utility service is returned for non-sufficient funds. This charge may not be in addition to, but may be inclusive of, other non-sufficient funds charges when the check was for payment of multiple services.

GENERAL SERVICE – SUBURBAN Mg-2: Water customers residing outside the corporate limits of the City of Neillsville shall be billed at the regular rates for service (Schedule Mg-1) plus a 25% surcharge.

PUBLIC SERVICE – Mpa-1: Metered Service - Water used by the City of Neillsville on an intermittent basis for flushing sewers, street washing, flooding skating rinks, drinking fountains, etc., shall be metered and billed according to the rates set forth in Schedule Mg-1. **Unmetered Service** - Where it is impossible to meter the service, the utility shall estimate the volume of water used based on the pressure, size of opening and period of time water is used. The estimated quantity used shall be billed at the volumetric rates set forth in Schedule Mg-1, excluding any service charges.

GENERAL WATER SERVICE – UNMETERED Ug-1: Service may be supplied temporarily on an unmetered basis where the utility cannot immediately install a water meter, including water used for construction. Unmetered service shall be billed the amount that would be charged to a metered residential customer using 1,000 cubic feet of water per quarter under Schedule Mg-1, including the service charge for a 5/8-inch meter. If the utility determines that actual usage exceeds 1,000 cubic feet of water per quarter, an additional charge for the estimated excess usage shall be made according to the rates under Schedule Mg-1. This schedule applies only to customers with a 1-inch or smaller service connection. For customers with a larger service connection, the utility shall install a temporary meter and charges shall be based on the rates set forth under Schedule Mg-1.

SEASONAL SERVICE Sg-1: Seasonal customers are general service customers who voluntarily request disconnection of water service and who resume service at the same location within 12 months of the disconnection, unless service has been provided to another customer at that location in the intervening period. The utility shall bill seasonal customers the applicable service charges under Schedule Mg-1 year-round, including the period of temporary disconnection. Seasonal service shall include customers taking service under Schedule Mg-1 or Schedule Ug-1. Upon reconnection, the utility shall apply a charge under Schedule R-1 and require payment of any unpaid charges under this schedule.

BULK WATER – BW-1: All bulk water supplied from the water system through hydrants or other connections shall be metered or estimated by the utility. Utility personnel or a party approved by the utility shall supervise the delivery of water. Bulk water sales are:
A. Water supplied by tank trucks or from hydrants for the purpose of extinguishing fires outside the utility's service area;
B. Water supplied by tank trucks or from hydrants for purposes other than extinguishing fires, such as water used for irrigation or filling swimming pools; or
C. Water supplied from hydrants or other temporary connection for general service type applications, except that Schedule Ug-1 applies for water supplied for construction purposes.
A service charge of \$40.00 and a charge for the volume of water used shall be billed to the party using the water. The volumetric charge shall be calculated using the highest volumetric rate for residential customers under Schedule Mg-1. In addition, for meters that are assigned to bulk water customers for more than 7 days, the applicable service charge in Schedule Mg-1 will apply after the first 7 days. The water utility may require a reasonable deposit for the temporary use of its equipment under this and other rate schedules. The deposit(s) collected shall be refunded upon return of the utility's equipment. Damaged or lost equipment shall be repaired or replaced at the customer's expense.

RECONNECTION CHARGES – R-1:

The utility shall assess a charge to reconnect a customer, which includes reinstalling a meter and turning on the valve at the curb stop, if necessary. A utility may not assess a charge for disconnecting a customer.

During normal business hours:	\$40.00
After normal business hours:	\$55.00

WATER LATERAL INSTALLATION CHARGE Cz-1: The utility shall charge a customer for the actual cost of installing a water service lateral from the main through curb stop and box if these costs are not contributed as part of a subdivision development or otherwise recovered under Wis. Stats. Chapter 66.

WATER MAIN EXTENSION RULE X-2: Water mains will be extended for new customers on the following basis:

- A. Where the cost of the extension is to immediately be collected through assessment by the municipality against the abutting property, the procedure set forth under Wis. Stat. §66.0703 will apply, and no additional customer contribution to the utility will be required
- B. Where the municipality is unwilling or unable to make a special assessment, the extension will be made on a customer-financed basis as follows:
 - 1. The applicant(s) will advance as a contribution in aid of construction the total amount equivalent to that which would have been assessed for all property under A.
 - 2. Part of the contribution required in B.1. will be refundable. When additional customers are connected to the extended main within 10 years of the date of completion, contributions in aid of construction will be collected equal to the amount which would have been assessed under paragraph A. for the abutting property being served. This amount will be refunded to the original contributor(s). In no case will the contributions received from additional customers exceed the proportionate amount which would have been required under paragraph A, nor will it exceed the total assessable cost of the original extension.
- C. When a customer connects to a transmission main or connecting loop installed at utility expense within 10 years of the date of completion, there will be a contribution required of an amount equivalent to that which would have been assessed under A.

WATER MAIN INSTALLATIONS IN PLATTED SUBDIVISIONS X-3: Application for installation of water mains in regularly platted real estate development subdivisions shall be filed with the utility. If the developer, or a contractor employed by the developer, is to install the water mains (with the approval of the utility), the developer shall be responsible for the total cost of construction. If the utility or its contractor is to install the water mains, the developer shall be required to advance to the utility, prior to the beginning of the construction, the total estimated cost of the extension. If the final costs exceed estimated costs, an additional billing will be made for the balance of the cost due. This balance is to be paid within 30 days. If final costs are less than estimated, a refund of the overpayment will be made by the water utility.

SEWER RATES EFFECTIVE MARCH 1, 2025

CATEGORY A: Those sanitary sewer users who discharge normal domestic strength wastewater with concentrations of BOD no greater than 271 mg/l, suspended solids no greater than 265 mg/l, or phosphorus no greater than 10 mg/l.

Fixed Quarterly Charge: \$12.62 Volume Charge: \$10.10 per 100 cubic feet

CATEGORY B: Those sanitary sewer users who discharge wastewater with concentrations in excess of 271 mg/l for BOD, 265 mg/l for suspended solids, or 10 mg/l for phosphorus.

Fixed Quarterly Charge: \$12.62 Volume Charge: \$10.10 per 100 cubic feet

Surcharge: BOD (greater than 271mg/l) \$ 1.87lb
 Suspended Solids (greater than 265 mg/l) \$ 1.21lb
 Phosphorus (greater than 10mg/l) \$17.00lb

HAULER CHARGE PER TRIP: \$29.16 plus HOLDING TANK CHARGE: \$11.96 per 100 cubic feet, or
SEPTIC TANK CHARGE: \$81.14 per 100 cubic feet

Billing: Bills for sewer service are rendered quarterly and become due and payable on the first of the month following the period for which service is rendered. A late payment charge of 3%, but not less than 50 cents will be added to bills not paid within 20 days of issuance. This late payment charge is applicable to all customers.

GENERAL SEWER SERVICE – UNMETERED: Service shall be billed at the rate of \$113.62. This rate shall be applied only to single-family residential customers and approximates the cost for 1,000 cubic feet per quarter discharged to the sewer system.

Notes: Cubic Feet X 7.48 = Gallons Million Gallons X 8.34 X Pollutant Concentration (mg/l) = Pounds